

REFUND POLICY

LOUIS FULLER provides a 30-Day 100% unconditional 'money-back' Guarantee on our Love Juice Shiraz in the event a retail customer is dissatisfied with the product, and complies with the conditions as outlined below.

RETURNS

If the product is damaged upon arrival and is unopened, then the retail customer may return the unopened product within 30 days of purchase, for a replacement.

Returns will be issued in exchange for the unopened and damaged product, and may take up to 30 days to process. Louis Fuller will replace the returned product providing the steps and conditions are met, as outlined.

01 | Unused Portion

The unopened CD is returned in its original packaging. The item is returned at the customer's expense for shipping and handling.

Any return must be accompanied by a dated, signed statement from the retail customer identifying the reason for the return, together with the copy of the original retail sales invoice receipt as proof of payment, the name, address and telephone number of the customer.

02 | Shipping

Proper Shipping Carton(s) and packaging materials are to be used in packaging and return to Louis Fuller and subsequently returned for replacement.

Louis Fuller will not refund any retail customer returns, and no replacement of product will be made if the conditions of these rules are not met.

Receipt and Verification

Louis Fuller will issue a replacement product as outlined in this Refund Policy

Replacement Issue

Strict compliance to the following procedures is met:

A written replacement request must be submitted to Louis Fuller stating the reason for the request, together with proof of purchase.

Any product returned without prior authorisation will not be returned to same, and a refund or exchange will not apply.

Authorisation

Once a cash refund has been authorised, we will send out an authorisation receipt for the customer to present to their distributor for a cash refund or replacement.

CD Music

Louis Fuller will replace CD found to be defective. However, any product returned and deemed to be defective due to incorrect customer storage conditions will void any claim by the customer.

Call the Customer Service Department for a Return | Exchange authorisation on 0428 – 132 – 142.

Thank you.



CONTACT LOUIS FULLER

T 0428 - 132 - 142

E [Online Contact Form](#)

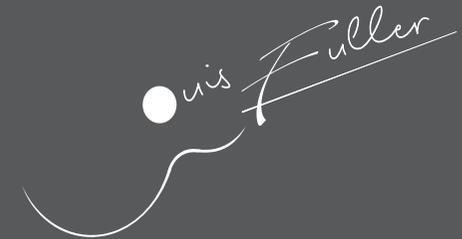
A 17 Old Tapleys Hill Road
Glenelg SA 5045

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REFER ALSO TO:

· [DISCLAIMER](#)
· [REFUND POLICY](#)
· [TERMS & CONDITIONS](#)

THANK YOU FOR VISITING.



Louis Fuller